



Our client is one of Europe's leading integrated healthcare providers. With 26 countries, the company now offers a Europe-wide unique area coverage and is an important contribution to comprehensive health care. This means diverse challenges and flat hierarchies in an international environment.

For his location in Mannheim our client is looking for a qualified:

IT Infrastructure Service Manager for Security Services (m/f/d)

Job-ID: CF-00004438

Job-Ort: Mannheim

Remoteanteil / Home Office: 60% bis 80%

Your main tasks:

- The stable, secure and supported operation of the Security Infrastructure landscape together with the SOC team
- Identification and prioritization of requirements on the existing service landscape
- Coordination of changes to existing Infrastructure systems with internal and external stakeholders
- Analysis of the service infrastructure landscape
- Provision of recommendations for optimizations to meet the business requirements (availability, capacity, performance, lifecycle, security, etc.)
- Budget and service cost allocation responsibility
- Consulting of internal Business Partners
- Providing Service reporting and Key Performance Indicators analysis
- Close collaboration with stakeholders and platform architects to optimize solutions
- Shaping the existing and future service landscape and bring it to the next level

Your technical qualifications:

- Understanding of complex and growing security services landscape
- ITIL Knowledge and first experience in IT Service Management
- Willingness to take over Service responsibility with a hands-on mentality
- Experience in dealing with external suppliers and collaboration with internal technical and procurement teams
- Technical knowledge of central security services and infrastructure is an advantage
- First touchpoints with SIEM, Darktrace, Threat Intelligence, Endpoint Protection, or Vulnerability scanning is beneficial
- Your business and technical skills in English, both written and spoken are adequate to handle all topics within a European acting company

Your personal qualifications:

- Ability to work self-organized, independent with good and proactive communication skills
- Motivation and attitude to think outside the box

Our client offers:

- Interesting tasks in a modern, sustainable and international environment
- Individual development potentials
- An attractive salary
- More benefits like a reduced gym membership or using a job-bike



Ihr Ansprechpartner:

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Jetzt bewerben