



Our client is one of Europe's leading integrated healthcare provider. With 26 countries, the company now offers a Europe-wide unique area coverage and is an important contribution to comprehensive health care. This means diverse challenges and flat hierarchies in an international environment. For the location in Mannheim our customer is looking for a qualified:

SAP Infrastructure Service Manager (m/f/d)

Job-ID: CF-00004426

Ort: Mannheim

Remoteanteil / Home Office: 60% bis 80%

Main Tasks:

- The stable, secure and supported operation of the SAP Infrastructure landscape
- The advice, planning and coordination of changes to existing Infrastructure SAP systems with the internal team, service providers and Business Partners
- Regular analysis of the SAP Infrastructure landscape and providing recommendations for optimizations to meet the business requirements (availability, capacity, performance, Lifecycle, security, etc.)
- Service reporting and key performance indicators analysis together with Infrastructure Business Service Manager
- Analyze service developments / evolutions / extensions to optimize costs in comparison with Service quality

Your technical qualifications:

- Understanding of complex SAP Business Services (SAP S/4HANA, SAP EWM, SAP PO, SAP BI, SAP Finance, SAP Solution Manager, SAP Business Objects, etc.) Infrastructure based on the database platform SAP HANA
- Strong ITIL Knowledge and several years of experience in Process Management and lifecycle Management
- Experience in dealing with OLAs/SLAs stack, Service Monitoring and Reporting, Service Catalogue Management, Service Cost Optimization, Service Introduction Process and Service Operation
- In daily operations you are working efficient, Service oriented and you are interacting with Internal and External Providers and Business Service Managers to optimize solutions by documenting and sharing KPI reports with relevant stakeholders

Your personal qualifications:

- Your business, technical and Social skill in English are adequate to handle all topics

within an European acting company

Our client offers:

- Interesting tasks in a modern, sustainable and international environment
- Individual development potentials
- An attractive salary
- More benefits like a reduced gym membership or using a job-bike



Ihr Ansprechpartner:

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Jetzt bewerben