Our client is one of Europe's leading integrated healthcare providers. With 26 countries, the company now offers a Europe-wide unique area coverage and is an important contribution to comprehensive health care. This means diverse challenges and flat hierarchies in an international environment.
For his location in Fürth our customer is looking for a qualified:

## IT Infrastructure Service Manager for Cloud Environment (m/f/d)

**Job-ID: CF-00004536**
**Job-Ort: Fürth/Bayern**
**Remoteanteil / Home Office: 60% bis 80%**

### Your main tasks:

- Stable, secure and supported operation of the Cloud Infrastructure landscape
- Advice, planning and coordination of changes to existing Infrastructure systems with the internal team, service providers and Business Partners
- Regular analysis of the Cloud Infrastructure landscape and providing recommendations for optimizations to meet the business requirements (availability, capacity, performance, Lifecycle, security, etc.)
- Service reporting and key performance indicators analysis together with Infrastructure Business Service Manager
- Analyze service developments / evolutions / extensions to optimize costs in comparison with service quality
- Documenting and sharing KPI reports with relevant stakeholders

### Your technical qualifications:

- A finished apprenticeship or study in information technologies or a similar area
- Several years of experience in the area of Cloud Technology and operations
- Understanding of complex Cloud Infrastructure landscape (IaaS/SaaS/PaaS) on SAP HEC / AZURE / Google cloud
- Strong ITIL Knowledge and several years of experience in Process Management and lifecycle Management
- Experience in dealing with SLAs stack, Service Monitoring and Reporting, Service Catalogue Management, Service Cost Optimization, Service Introduction Process and Service Operation
- Your business, technical and social skills in English are adequate to handle all topics within an European acting company

### Your personal qualifications:

- An efficient and service-oriented working method in daily operations
- Open to interact with internal and external Providers and Business Service Managers to optimize solutions

**Our client offers:**

- Performance-based compensation appropriate to your qualifications, with bonuses paid above the standard rate
- Good social benefits
- The opportunity to take on responsible tasks
- Very good personal development opportunities
- Individual training opportunities as well as national and international talent programs
- Flat hierarchies
- A pleasant and modern working atmosphere
- An onboarding plan that ensures an easy start in the company as well as get-to-know events
- A job bike
- Discounts on gym membership

**Ihr Ansprechpartner:**
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